

ROBERT J NAGLE

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Education & Certifications

B.A. in English, Trinity University (1988)

Master's degree in Creative Writing, Johns Hopkins University (1989)

Graduate Courses in Instructional System Design, UT-Austin, (2000-2001)

Computer Certifications: Linux LPI Level One, A+ PC Technician, Network+, CIW Associate

Conferences: Hypertext (2000), Software Usability (2000), Presenting Data & Information (2002)

Completed an intensive Peace Corps TEFL Training Program (100 contact hours, 1995)

SUBJECTS TAUGHT

- Teaching English as a Foreign Language
- English for Special Purposes (Engineering)
- Literary Theory
- American Literature
- Business English
- Linguistics
- American History
- Freshman Composition
- Spoken English for Nonnative Speakers
- Seminars: *Journalism, Applying to American Colleges, Vocabulary Building, American Judicial System, History of Rock and Roll, Customer Service, Business Trend Analysis*

TESTING AND ASSESSMENT

- **Test Administrator (JOCRF-Houston).** Worked for an aptitude testing firm. Passed an internal certification on elementary psychometrics and offered feedback on experimental tests. Summarized and interpreted results for clients.
- Taught TOEFL Test Prep Course (Peace Corps)
- Served on university entrance exam committee and prepared a variety of assessment instruments for classes (Peace Corps, Albania)

TECHNICAL TRAINING

- **Software Training (Dell, Austin, TX).** Prepared online help and delivered training for a new WAN networking tool. Wrote training plans, needs analysis and performance objectives. Delivered “hands on” training in person and remotely (to network administrators in Malaysia).
- **Online Tutorial (Dell)** —Wrote a detailed online graphical tutorial for a critical manufacturing process at Dell. Interviewed subject-matter experts, selected instructional material, integrated the tutorial with existing online documentation and did periodic updates when needed.

WRITING

<http://www.imaginaryplanet.net/job/samples.html>

- **Selected Topics:** Writing & the Senses, Motivating Students, Computer Training, Enrichment Games & Instructional Design, Testing
- **Two web journals:** Idiotprogrammer (Technology) and Asiafirst (Culture of India & China)

Related Experience

Training Specialist, Dell Computers, 2000-1

Teacher Trainer/University Instructor, (Peace Corps, Soros Foundation) 1995-8

Test Administrator, Johnson O'Connor Research Foundation, 1991-5