

ROBERT J NAGLE

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Education & Certifications

B.A. in English, Trinity University (1988)

Master's degree in Creative Writing, Johns Hopkins University (1989)

Computer Certifications: Linux LPI Level One, Network+, A+ PC Technician, CIW Associate

Graduate Courses in Instructional System Design, UT-Austin, (2000-2001)

Conferences: Hypertext (2000), Software Usability (2000), Presenting Data & Information (2002)

Courses: Data Communications (1999), Unix System Administration (1999) Digital Video Production (2001)

Training Experience

Software Training (Dell, Austin, TX) —Prepared online help and delivered training for a new WAN networking tool. Wrote training plans, needs analysis and performance objectives. Delivered “hands on” training in person and remotely (to network administrators in Malaysia). Wrote and coded the online help, including a self-test, faq’s, reference guide and troubleshooting guide. (2000-1)

Online Tutorial (Dell) —Wrote a detailed online graphical tutorial for a critical manufacturing process at Dell. Interviewed subject-matter experts, selected instructional material, integrated the tutorial with the existing online documentation and did periodic updates when needed. (2000)

Linux Web Tutorial (Class Project) Wrote a brief learning module about Linux permissions as a project for a graduate class in instructional design at UT-Austin (2000)

Teacher Training (Soros Foundation—Ukraine) Gave teacher training seminars in 5 Ukrainian cities for university English instructors. Topics included: business trend analysis, using the Internet for class, American culture and Western methods for teaching a foreign language. Prepared multimedia accompaniment and wrote flyers and handouts. (1997-1998)

University Instructor (Peace Corps, Soros Foundation) Taught at universities in USA, Albania and Ukraine. Subjects included “English for Specific Purposes” “Business English” and other foreign language topics. Prepared lots of handouts, assignments, tests and learning activities. (1989, 1995-8)

Publications, Websites & Special Interests

Writing Samples: <http://www.imaginaryplanet.net/job/samples.html>

Linux System Administration and Networking (2 years)

Some Article Titles: “Computer Training & Low-Cost Alternatives,” “Instructional Technology: The Critics Weigh In,” “Linux & Distributed Learning,” “Enriching Computer Games & Instructional Design”

Content Management Systems and XML-based publishing systems

Peer-to-peer technology

Network Security

Weblogs & Writing Reviews of Technical Books

Online Resume: <http://www.imaginaryplanet.net/job/htmlwriter.html>